



DISCRIMINATION IS AGAINST THE LAW!

Providence Health System complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex; including discrimination based on sexual orientation, gender identity and transgender status.

Providence Health System does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Providence Health System provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

Providence Health System provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact the Civil Rights/Compliance Officer at 202-854-4025.

If you believe that Providence Health System has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Providence Civil Rights/Compliance Officer
1150 Varnum Street, Northeast Washington, DC 20017
Phone: 202-854-4025
Email: dcwasPatientRelation@ascension.org

You can file a grievance in person or by mail or email. If you need help filing a grievance, the Providence Civil Rights/Compliance Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201

1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Language Assistance Services

ATTENTION: Language assistance services, free of charge, are available to you.

Call 202-854-4025 (TTY 1-410-368-2001).

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 202-854-4025 (TTY 1-410-368-2001)

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 202-854-4025 (TTY 1-410-368-2001)

Amharic

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 202-854-4025 (TTY 1-410-368-2001)

Chinese

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 202-854-4025 (TTY 1-410-368-2001)

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 202-854-4025 (TTY 1-410-368-2001)

Arabic

كل رفاوتت ة و غلا ة دعاسملا تامدخ نإف، ةغلا ركذا ثدحتت تنك اذا: ةظوحلم

مكبلو مصلا فتا مقر مقرب لصتا. ناجملا ب:

202-854-4025 (TTY 1-410-368-2001)

Cantonese

注意: 如果你说广东话、语言服务、免费的, 可供您使用。 呼叫 202-854-4025 (TTY 1-410-368-2001)

Bengali

লক্ষ্য করুনঃ যদি আপনি বাংলা, কথা বলতে পাতেন, োহতল দনঃখেচায় ভাষা সহায়ো পদোতষবা উপলব্ধ আতো ফান করুন s

202-854-4025 (TTY 1-410-368-2001)

Tigrigna

አትተንትአን: እኛ የኡሮ ስጴአኽ ትግርኛ፣ ለንጉአገ ሰርቪሴኤ ኣስሰስታንሴኤ፣ ፍረኣ ኦፍ ቻርገ፣ ኣረ ኣሻላብላ ቶ የኡ። ጭልል 202-854-4025 (TTY 1-410-368-2001)

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 202-854-4025 (TTY 1-410-368-2001)

Japanese

注意事項 : 日本語を話される場合、無料の言語支援をご利用いただけます。202-854-4025 まで、お電話にてご連絡ください。

Burmese

သတိပြုရန် - အကယ့်၍ သင့်သည့် ဂျမနွစကတး ကိို ဝေ့ပတပါက၊ ဘတသတစကတး အကူအညီ၊ အခမဲ့၊ သင့်အတငြကတ စီစဉ်ဆောင်ရွက်ပေးပါမည့်။ ဖုန်းနံပါတ် 202-854-4025 (TTY 1-410-368-2001) သို့မဟုတ် ဝေ့ဆုိပါ။

Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 202-854-4025 (TTY 1-410-368-2001)

Punjabi

ਧਿਆਨ ਧਾਰੋ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 202-854-4025 (TTY 1-410-368-2001) 'ਤੇ ਕਾਲ ਕਰੋ।

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 202-854-4025 (TTY 1-410-368-2001)

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 202-854-4025 (TTY 1-410-368-2001)

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 202-854-4025 (TTY 1-410-368-2001)